



8W3623/8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 8808

Application of:

VINCENT, P. G.

Group Art Unit: 3623

Serial No. 09/729,540

Examiner: JEANTRY, ROMAIN

Filed: December 4, 2000

For: **SYSTEM AND METHODS FOR GRAPHICALLY REPRESENTING
PURCHASE PROFILES AND SALES GUIDANCE TO A
CUSTOMER SERVICE REPRESENTATIVE**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated December 14, 2004, no claims have been cancelled, amended or added. Claims 1 through 21 remain active in the present application. Reexamination and reconsideration of the application is respectfully requested.

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 3-17-2005

By: Sallie Spicer
Name: Sallie Spicer